



Conference Day One: Wednesday, October 3, 2018

07.00 Breakfast & Registration

07.50 Chair's Opening Remarks

Scott West, CQEC President & VP Quality Management, Granite Construction

Creating a Pro-Active Quality Culture

08.00 KEYNOTE: Driving & Supporting a Corporate-Wide Quality Culture

Kate Edwards, Director of Quality Assurance, The Whiting-Turner Contracting Company

08.40 Encouraging Buy-in & Effectively Training Field Staff to Improve Program Execution

Michael Rausch, Quality Control Manager, Skanska

09.20 Assessing Your Quality Program: Where You Are and How To Up Your Game

Ed Caldeira, Founder, FTQ360 Quality Management Software

Jason Suarez, Quality Manager, Henkels & McCoy

09.50 Morning Refreshments & Networking

10.40 CASE STUDY: From Reactive to Pro-Active: How Did One Organisation Develop a Quality Management Program & Embed Quality into Their DNA?

Matthew Biehl, Director of Quality Control, Kinsley Construction

Building the Business Case for Quality

11.20 BREAKOUTS: Defining Quality Metrics That Can Drive Accountability

Chad Dorgan, VP Quality & Sustainability, McCarthy Building Companies

Scott West, VP Quality Management, Granite Construction

12.10 Changing the Low-Bid Mentality: Understanding How to Secure Client Buy-in

Jeanette Shaw, Director of QA/QC & Sustainability, Powers Brown Architecture

12.50 Lunch Break

Improving Client Relationships

1.40 The Owner Perspective: What Do We Want From Our Partners for Good Quality Control?

Sue Klawans, Past President & Founding Member, CQEC (*Facilitator*)

Roberto Loya, Director of Quality & Safety, Los Angeles World Airports

Emily Wilson, Senior Quality Consultant, Laboratory Planning & Performance Management, Pacific Northwest National Laboratory

Russell Ferretti, Quality Assurance Officer, Jacobs Engineering, Rail Division

Chris Hauska, National Director of Quality Assurance, Gables Residential



2.20 Lessons Learned: Improving Relations Between the Client & Contractor to Secure Support of Quality Initiatives

Roberto Loya, Director of Quality & Safety, Los Angeles World Airports

Establishing Quality from the Preconstruction Phase

3.00 Developing an Integrated Quality Approach to Achieve Quality Excellence Throughout Design & Construction

Chad Dorgan, VP Quality & Sustainability, McCarthy Building Companies

3.40 Afternoon Refreshments

4.00 Establishing an Effective Independent Review Process to Confirm Constructability of Designs

Mike Clippinger, VP & National Quality Director, JE Dunn Construction Company

4.40 Optimizing the Planning Process to Ensure Efficiency of Quality Management Plans

Brian Tiehen, Quality Manager, EMJ Corporation

5.20 Chair's Closing Remarks

Scott West, CQEC President & VP Quality Management, Granite Construction

5.30 Close of Day One



Conference Day Two: Thursday, October 4, 2018

07.00 Breakfast & Registration

07.50 Chair's Opening Remarks

Scott West, CQEC President & VP Quality Management, Granite Construction

Maintaining Tighter Control in the Field

08.00 KEYNOTE CASE STUDY: On-Boarding Trade Partners to Drive Building Right First Time

Paula Bodine, Quality Assurance Director, TDIndustries

08.40 Driving Accountability & Maintaining a Quality Focused Team on Your Project to Improve Stakeholder Collaboration

Tracy McWhorter, Director of Quality Systems, Structure Tone Southwest

09.20 Document Review: Improving Diligence Throughout Operations to Set-up Trade Partners for Success

Laurie Stidham, QA/QC Program Director, Crown Alliance Group

10.00 Construction Disconnected

Steve Aubrey, Regional Sales Director, Plangrid

10.10 Morning Refreshments

10.30 PANEL: Benchmarking Best Practices for Quality Inspections

Charles Hall, Director of Quality Assurance, Cianbro Corporation

Scott Metzger, Director of Quality, Mascaro Construction

Mike Johnson, Director of Quality Control, RJM Construction

Dennis Murphy, Senior Quality Manager, Kiewit Infrastructure Co.

Sonya Yungeberg, President, Ayuda Companies

Patrick Trinchese, Director of Production Planning & Manager of Field Quality Assurance, New York City Transit

11.10 CASE STUDY: How Can Data Sharing Be Streamlined & Simplified to Ensure Timely & Efficient Updates Across Teams?

Corrie Neuens, Corporate Director of Quality, The Boldt Company

From Quality Management to Quality Excellence

11.50 PANEL: Leveraging Lessons Learned Across Projects to Optimize Overall Program Management

Sue Klawans, Past President & Founder, CQEC (*Facilitator*)

Ken Murchie, Director - Safety, Quality & Construction, TransCanada

Corrie Neuens, Corporate Director of Quality, The Boldt Company

Peter Ukstins, Director - Integrated Construction Group, DAVIS Construction

David Cunningham, Director of Quality Assurance & Quality Control, Samet Corporation

Paula Bodine, Quality Assurance Director, TDIndustries



12.30 Lunch Break

1.20 How Can Safety & Quality Planning Align to Save Time & Resources, & Help Build an Organization for Quality Excellence?

Ken Murchie, Director of Safety, Quality & Construction, TransCanada

Exploring the Role of Technology

2.00 How Procore can change the industry as a platform for innovation

Michael Gargano, Regional Marketing Manager, Procore Technologies

2.10 AUDIENCE DISCUSSION: Selecting & Optimizing the Best Project Management System for Your Quality Program

Sue Klawans, Past President & Founder, CQEC (facilitator)

2.40 Exploring How Reality Capture Tools & Systems Can Improve Planning, Tracking & Verification of Installations to Enable Quality Excellence

Shaun Lewis, Senior Manager, Reality Capture, Clark Construction

3.20 Afternoon Refreshments

3.40 PANEL: Exploring the Potential for Emerging Technology to Enhance Quality Inspection & Reporting

Kurt Maldovan, VDC Director, Jacobs (Facilitator)

Carl Johansen, Section Manager, Utility Shared Services Quality Management, Con Edison

Shaun Lewis, Senior Manager, Reality Capture, Clark Construction

David Mata, Director of Quality, Casey Industrial

Brendan Bartolo, Quality Control Manager, Dynalectric Colorado

4.20 Industry Review: Identifying Actionable Takeaways to Make Change to Quality in Construction

Sue Klawans, Past President & Founder, CQEC

4.40 Chair's Closing Remarks

Scott West, CQEC President & VP Quality Management, Granite Construction

4.50 Close of Conference